

Selected Readings for Module 1

The following is a good chapter from a book published by MIT Press on the Introduction to Knowledge Management. It describes and reinforces many of the topics we cover in this module.

https://mitpress.mit.edu/sites/default/files/titles/content/9780262015080_sch_0001.pdf

The paper below describes the use of collaborative technologies in the Financial Services industry.

<http://repository.lib.polyu.edu.hk/jspui/bitstream/10397/1456/1/Collaborative%20technologies%20for%20the%20FinancialServices%20industry.pdf>

To learn more about using taxonomies to handle unstructured knowledge, please download and read this paper which is published in the Journal of Knowledge Management.

https://courses.edx.org/asset-v1:HKPolyUx+ISE101x+2T2015+type@asset+block@SM1_MFTaxonomy.pdf

Download the research paper by Andre Saito and Katsuhiro Umemoto [HERE](#) .

Zach Wahl publishes a nice blog on taxonomy on the Enterprise-Knowledge web site. Read the following articles on taxonomies:

<http://www.enterprise-knowledge.com/taxonomy-design-best-practices/>

<http://www.enterprise-knowledge.com/the-business-taxonomy-workshop-low-cost-low-risk-high-value/>

<http://www.enterprise-knowledge.com/taxonomy-consulting-and-the-importance-of-ux-design/>