Sample tests for subject Process management I

Requirements for the credit test:

They will be set at the beginning of the semester. Paper form of the test. 10 questions. Questions will be selected from the "Questions and Additional Information" from the topics in the Moodle.

The required test results: Minimum points for success – 7 (correct answer - 1 point; partially correct answer - 0.5 point; bad answer - 0 points)

Name:

<u>Test I</u>

- 1) What is the essence of process management?
- 2) What is the difference between information, data and knowledge?
- 3) What is the process?
- 4) What is the difference between functional and process management?
- 5) What are the types of simulation models?
- 6) What is the KPI?
- 7) What is amoeba?
- 8) Describe the management grid.
- 9) What is the content of process analysis?
- 10) Characterize the BSC system.

Name:

Test II – Process management

- 1) What are the basic elements of process?
- 2) What is the content of SIPOC methods?
- 3) What are the types of simulation models?
- 4) How do you know practical examples of using value offerings?
- 5) Name some ways to get information from the data.
- 6) Describe what is the essence of the process map?
- 7) What is the difference between functional and process management?
- 8) What is the strategy?
- 9) What is the essence of corporate culture?
- 10) Provide and describe EPC elements.