Tests for subject Process management I - V

Requirements for the credit test:
They will be set at the beginning of the semester. Paper form of the test. 10 questions.
Questions will be selected from the "Questions and Additional Information" from the topics in the Moodle.
The required test results: Minimum points for success – 7 (correct answer - 1 point; partially correct answer - 0.5 point; bad answer - 0 points)

Name: …………………………………………

Test I

1) What is the essence of process management?
2) What is the essence of the added value for the customer?
3) What is the procedure of creating a process map?
4) How is modelling processes in ARIS?
5) From what parts does the process matrix pyramid consist?
6) What is amoeba?
7) Specify the essence of strategic management?
8) What are Business Model coverage areas?
9) What are typical examples of business plans?
10) What is the content of pools lines diagrams?

Name: …………………………………………

Test II

1) What are the basic elements of process management?
2) What is the difference between functional and process management?
3) What is the content of process analysis?
4) Provide and describe EPC elements.
5) What is a reference model? Provide examples of its elements.
6) Define concepts of information, information strategy and information system.
7) What is the strategy?
8) What is the content of pools lines diagrams?
9) How do you know practical examples of using value offerings?
10) What is the essence of simulation of processes?

Name: ……………………………………………

Test III

1) Specify the essence of the process management concept.
2) What is the essence of the concept of managerial functions?
3) Who is the process owner and what is his function?
4) What is the essence of corporate culture?
5) What is the essence of the 3R method?
6) What is the difference between information, data and knowledge?
7) Characterize the BSC system.
8) What are the main advantages and disadvantages of different types of distribution channels?
9) What are the types of simulation models?
10) Provide and describe EPC elements.

Name: ……………………………………………

Test IV

1) What are the hallmarks of process-driven institutions?
2) Describe what is the essence of the process map?
3) How is the priority of processes determined and for what purpose does this analysis work?
4) Identify the differences between the types of culture.
5) What is the principle of team cooperation based on?
6) Name some ways to get information from the data.
7) What are the basic perspectives of the BSC?
8) Provide and describe EPC elements.
9) Which business areas are appropriate for what types of customer relationships?
10) Show advantages and disadvantages of using simulation models?

Name: ……………………………………………

<u>**Test V**</u>

1) What are the basic elements of process?
2) What elements do the process maps consist of?
3) What is the content of SIPOC methods?
4) Describe the management grid.
5) Describe the basic ten principles of process management.
6) What is the importance of strategic management for process management?
7) What is the KPI?
8) Provide and describe EPC elements.
9) Specify the most common sources of income?
10) Provide an example of using Aris simulation.